

# Carisbrooke High School

## Remote Access – Windows Vista

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Before you can access the Carisbrooke High School remote system you will need to ensure that you have updated your computer to at least Service Pack 2 and remote desktop to RDP 7.0.

If you are unsure of what versions you are running you can check using the following methods:

To determine which version of Microsoft Windows you are running:

1. On the taskbar at the bottom of your screen, click Start, and then click in the search programs and files box.
2. In the box, type: **winver** and then press enter

A dialog box displays the version that you are running. You should see Service Pack 2 listed, if you do not you will need to update.

We recommend that you use Windows Update to update your computer. This can be done by:

1. On the taskbar at the bottom of your screen, click Start, and then click in the search programs and files box.
2. In the box, type: **wuapp** and then press enter

A window appears showing your current windows update status. You should click Check for updates and then install any that are recommended, even if the status says all updates are installed. You may need to repeat this process two or three times to ensure all updates are applied.

To determine which version of Remote Desktop Connection

1. On the taskbar at the bottom of your screen, click Start, and then click in the search programs and files box.
2. In the box, type: **mstsc** and then press enter

The Remote Desktop Connection dialog box appears.

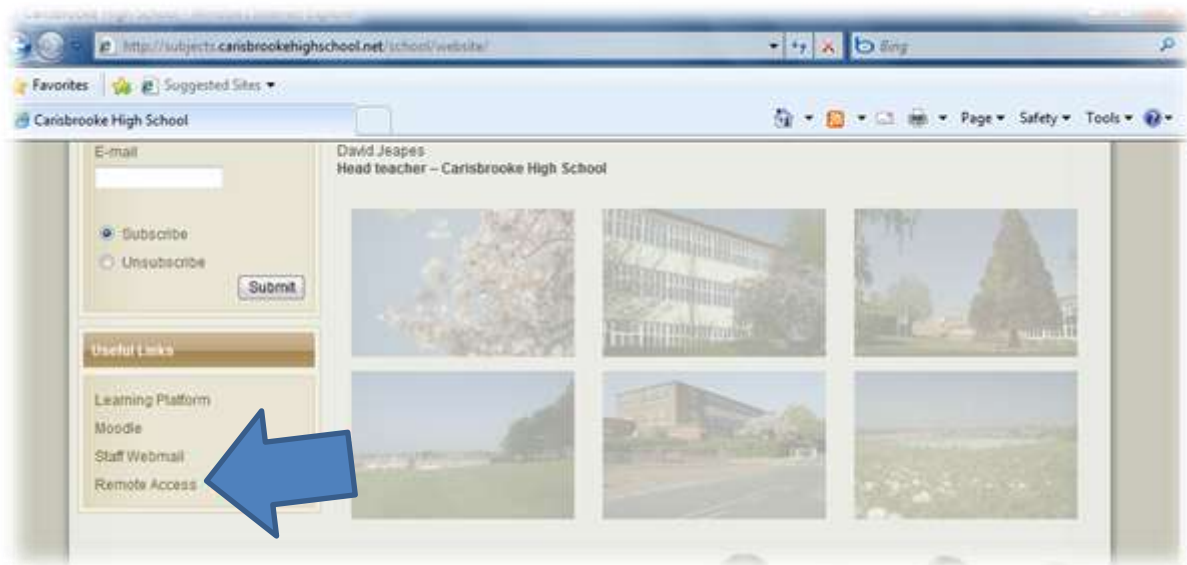
3. Click the computer icon in the upper-left corner of the title bar, and then click About.

A dialog box displays the version that you are running. You should see version 6.1.7600, if you do not you will need to download RDP 7.0 from Microsoft.

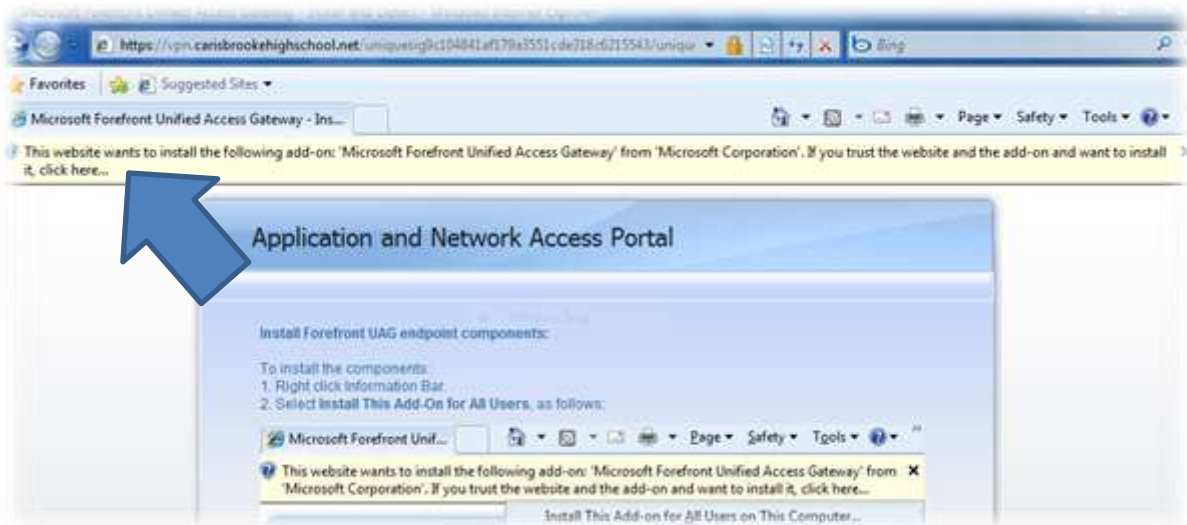
RDP 7.0 is a separate download from the Microsoft Download Center and can only be installed once Service Pack 2 has been installed. You can download RDP 7.0 from Microsoft by following this link: <http://tinyurl.com/2ufgdqa>

To log on to the new Carisbrooke High School remote access system you will need to follow these steps:

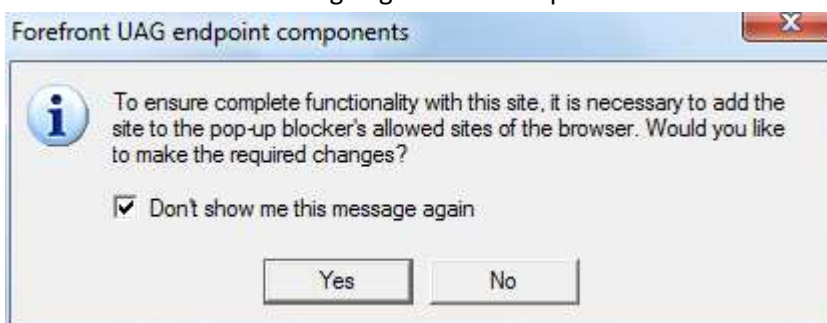
1. Connect your computer to the internet and load up the Carisbrooke high school website <http://www.carisbrookehighschool.co.uk> in Internet Explorer.
2. Click on the “Remote Access” link at the bottom-left corner of the site.



3. When the yellow information bar appears, right click it and select “Install This Add-On for All Users”. If you have previously used the remote system you may be asked to restart Internet Explorer during the install.



4. Some users have experienced this pop-up. This is caused by some pop-up blockers. To stop the error, tick the “Don’t show me this message again” box and press “Yes”.



5. When the Internet Explorer – Security Warning appears, choose “Install”.



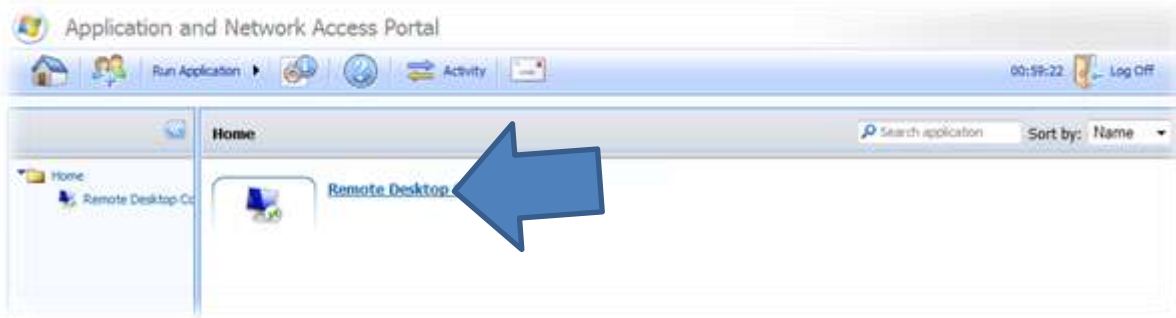
6. When the Security Alert appears tick “Trust this site” and select “Always” then Click “Trust”.



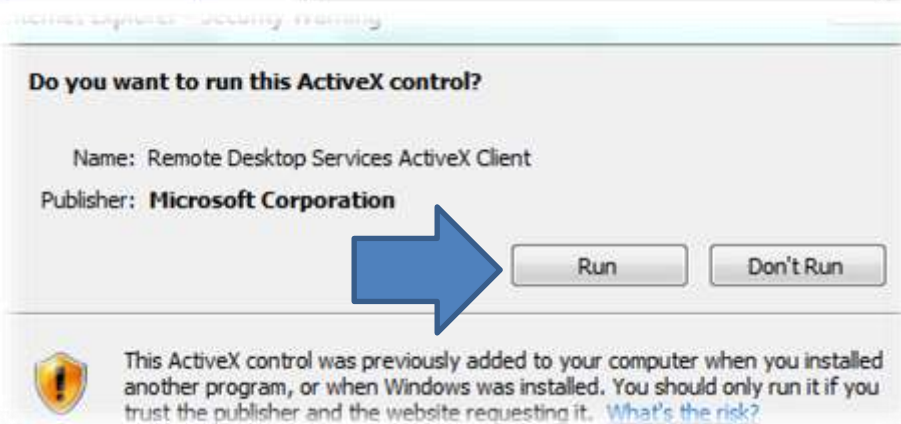
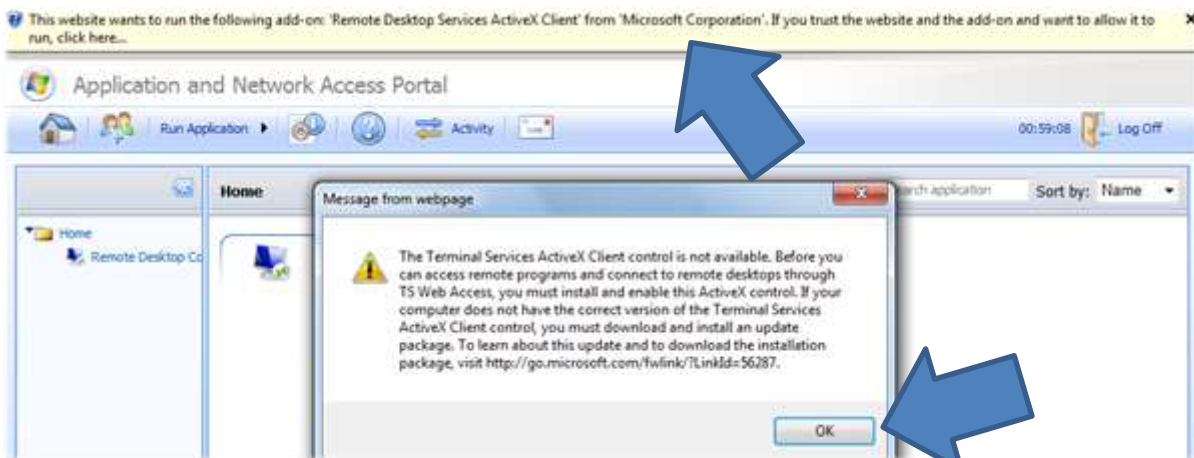
7. You may now enter your network user name and password and press “Log On”.



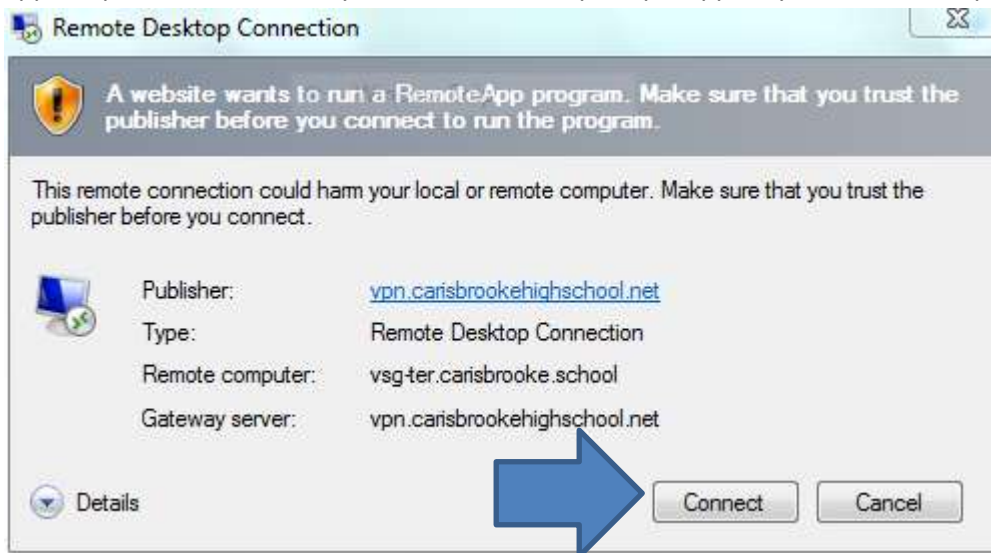
8. Once you have logged in you will need to click the “Remote Desktop Services” button.



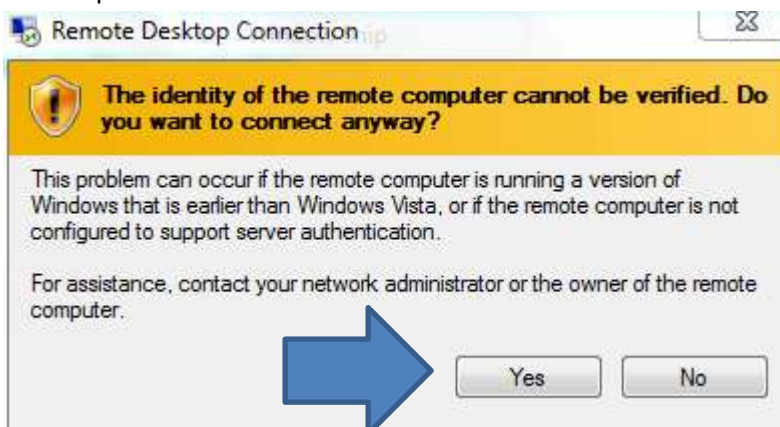
9. Once you click the button, this window may appear. To clear it, press OK, Right click the yellow information bar and choose “Run Add-on”. In the Internet Explorer security window that prompts, press “Run”.



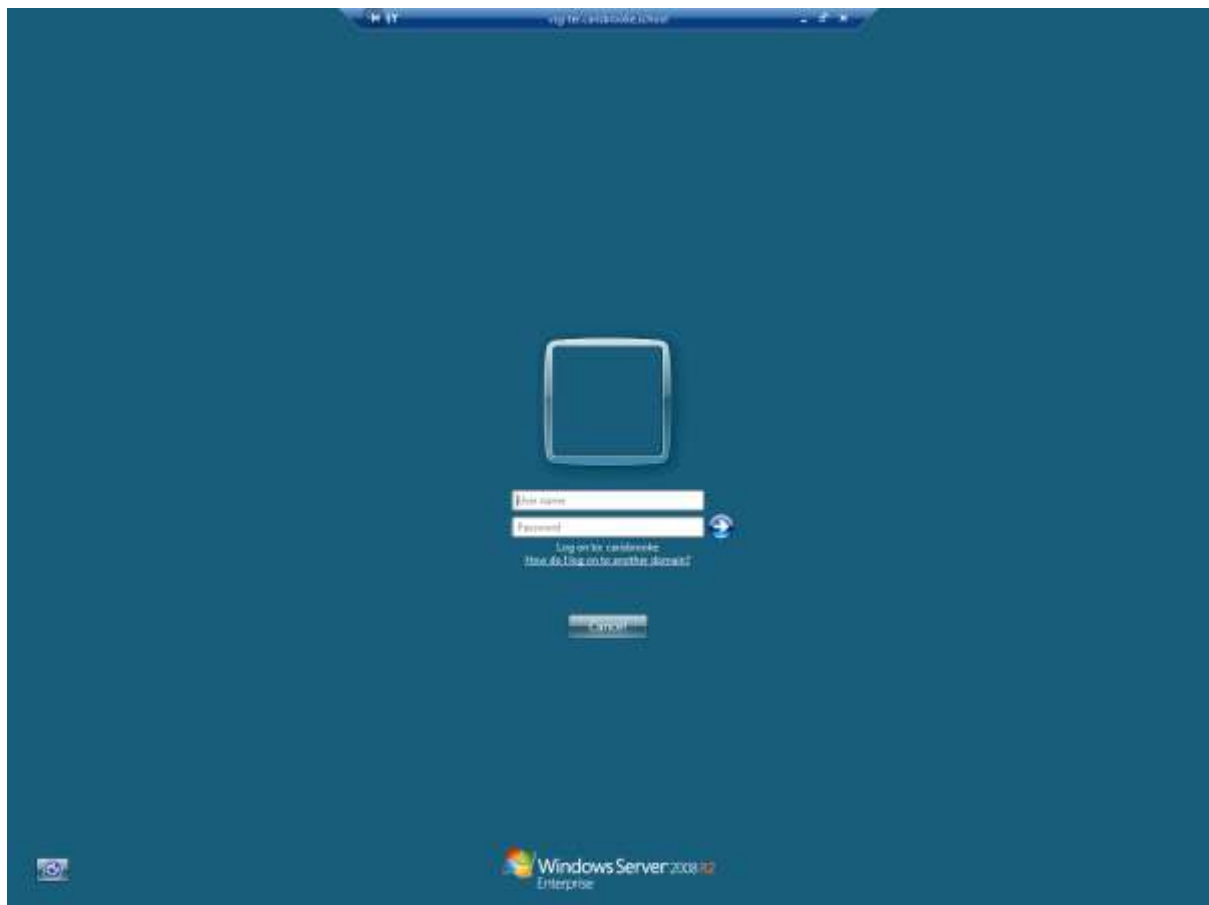
10. You may need to click the “Remote Desktop Connection” button again to start the connection. A box will appear, press connect. If any Windows Firewall prompts appear you will need to press “Unblock”.



11. You will then be warned that the identity of the remote computer cannot be verified. This is normal, you will need to press “Yes” to continue.



12. You should then be presented with the familiar log on screen.



All subsequent logons should only require steps 9 -12 to be repeated.